



Lifelong
Learning
Programme

The T-GUIDE Conference

Tourist **G**uides for people with **I**ntellectual and learning **D**ifficulties
in **E**urope

31 March 2015, 10.00 to 13.00 hours
Flemish Government Buildings, Auditorium, Boudewijnlaan 30, 1000 Brussels.

Programme

Conference language: English, with simultaneous text transcription.

09:30 Registration & Coffee

10.00 Opening Session – Welcome and Introduction

Chair: **Mieke Broeders**, Enter, Flemish Centre of Expertise on Accessibility, Belgium

VisitFlanders, Belgium

Sara Lefèvre, Accessibility Expert.

European Commission DG Internal Market, Industry, Entrepreneurship and SMEs,
Tourism Policy.

Antonella Correra, Policy Officer

European Federation of Tourist Guides' Associations (FEG)

Carlos Ortega, President

Consorzio ASIS, Italy

Lorenzo Scirroco, T-GUIDE Project Coordinator

10.45 Guided Tours for All in Europe – Challenges and Requirements

Autisme Denmark and Danish National Parent Association for Autisme, Denmark

Birgitte Bjørn, Autisme Specialist

Tricentenaire asbl., 3, 2, 1 VAKANZ Holiday Excursion Support & Service Network for
Persons with Disabilities, Grand Duchy of Luxembourg

Danielle Petesch, Coordinator

11:15 The T-GUlDE eLearning Programme

- T-GUlDE Video Presentation.
Efi Kalamboukidou, Tourist Guide, President of Panhellenic Tourist Guide Federation, FEG – Executive Member.
- Demonstration of the T-GUlDE e-Learning programme. **Ivor Ambrose**, ENAT
- Featuring the work of project partners: Consorzio ASIS, Lebenshilfe-GUV, FEG, Fundación Pública Andaluza El Legado Andalusi, Sustento, IFI, Społeczna Akademia Nauk w Łodzi, MINSTER Development Centre and ENAT.
- T-GUlDE Competences Manual.
Christine Lester, Director, MINSTER Development Centre, UK
- Towards Accreditation of T-GUlDE Skills & Competences.
Allan Clare, UK. Lecturer, Trainer and Assessor. (AWC Training).

12:15 Inclusive Tourist Guiding: Panel discussion and questions from the audience

Moderator: **Ivor Ambrose**, Managing Director, ENAT, **Sara Lefèvre** VisitFlanders, **Antonella Correra**, European Commission, DG GROW Tourism Unit
Carlos Ortega, FEG
Lola Luque, Departamento de Turismo, Promoción y Deporte, El Legado Andalusi

13.00 End of Conference Programme

Sandwich lunch

T-GUlDE Workshop

Language: English,
- By invitation -

14.00 Workshop Session for T-GUlDE partners and tourist guides

Facilitated by: **Lisa Zieler**, (FEG-Austria), **Efi Kalamboukidou** (FEG-Greece) and **Karin Kicker-Fringshelli**, (Lebenshilfe, Austria)

Topics can include:

- Review of T-GUlDE materials
- Practical guiding exercises – *Preparation* and *On the tour*
- Making a personal training plan, visitor feedback and documenting your experience
- Deployment of the T-GUlDE accreditation programme in Europe
- Tourist Guides' social network – online community for T-GUlDEs
- Exploitation and future developments.

16.00 Close of Workshop Session and Departure