

## **EU Accessible Tourism Supply Study 2013. Fact Sheet**

## **Background**

The European Commission (Directorate General Enterprise and Industry, Unit E2 - Tourism and Cultural Instruments) has commissioned a study to assess the presence and the performance of accessible tourism services and facilities along the tourism supply chain, examining best practices and tools to foster tourism accessibility.

The study will analyse supply chains and performance in all the EU Member States and will propose recommendations and priorities for actions to increase and improve the supply of accessible tourism services. The results will be widely disseminated and validated with sector actors and stakeholders.

The 12-month study, which started in February 2013, is being carried out by a partnership comprised of *EWORX S.A.* (Greece), *Valdani Vicari Associati* (VVA, Milan) and the *European Network for Accessible Tourism* (ENAT, Brussels). The study involves interviews with key stakeholders, desk research and surveys.

In addition, a new European "Tourism for All online Register" service will be set up, enabling tourism suppliers to present their accessible accommodation, venues, attractions and services. ENAT members and their partners are invited to take an active part in creating, populating and validating the European map of accessible tourism for all, giving customers direct access to the information they need to plan their accessible holidays and trips.

Results of the study will be presented at a European stakeholder workshop in 2014 and via the Internet. At the workshop event the conclusions and recommendations from the study will be discussed with sector actors. The European Commission will present its proposals for policy actions and initiatives at European level, following on from the study.

## **Partners**

- EWORX S.A. (EWORX), Greece
- <u>Valdani Vicari Associati</u> (VVA), Italy
- European Network for Accessible Tourism (ENAT), Belgium

**Budget:** € 248,567. Financed under the <u>EU Preparatory Action on Tourism and Accessibility for All</u>, directly funded by the European Parliament and managed by the European Commission DG Enterprise and Industry, Unit E2 - Tourism and Cultural Instruments.



Project duration: 12 months

## **Further information**

If you are working in the tourism sector or are engaged in accessible tourism services - or if this subject interests you as a customer or for any other reason, please get in touch with research team.

We look forward to hearing from public authorities, business owners and managers, researchers and NGOs in all European Union Member States that are interested in this study and the Tourism for All online Register.

**To contact the researchers**, please use the **ENAT Contact page** or Email us at: <a href="mailto:enat@accessibletourism.org">enat@accessibletourism.org</a> putting "**EU Accessible Tourism Supply**" in the Subject line.

**Read** the research tender specifications: (<u>European Commission website</u>) <a href="http://ec.europa.eu/enterprise/newsroom/cf/itemdetail.cfm?item\_id=6143">http://ec.europa.eu/enterprise/newsroom/cf/itemdetail.cfm?item\_id=6143</a>

This Fact Sheet can be downloaded in PDF format from the ENAT Website at: http://www.accessibletourism.org/?i=enat.en.enat\_projects\_and\_good\_practices.1414

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